

February 2018

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Ken Johnson, Newsletter Editor



CALENDAR

SIG = Special Interest Group



This Week's Schedule

March 10 - Saturday - 1:10-2:50 PM

PCS ANNUAL MEETING AND BOARD OF DIRECTORS ELECTION

General Meeting - Leader: Ray Carlson

Location: Prescott Public Library; Founders Suite A & B

First Hour: Gene Barlow of Acronis True Image

Gene's presentation will describe the four most popular backup approaches used today and tell you the strengths and weakness of each approach. After attending this presentation, you will be able to determine what is the best backup approach you should be using. We will then describe this approach in detail, so that you understand the best way to use this best backup approach. We represent Acronis and their True Image backup utility to the user group community. This product will provide you all of the popular backup approaches, but their incremental backup image approach is the best way to go. Again, how to setup and use this best approach will be covered in this presentation.

Also at this meeting the Prescott Computer Society will conduct its annual elections for the Board of Directors. The Board is composed of nine officers whose terms are for two years. About half of these seats are up for election each year - four in one year and five in the next. There will be four positions open at this election and there are currently four candidates for office. Those candidates are Phil Ball, Ray Carlson, John Carter and Murray Smolens. Candidate information is available here.

Second Hour: Phil Ball will present Tips and Tricks with insights into various topics that assist with regular computer activity.

In addition to the presentations, the following are typical events which take place at our General meetings:

- 1) We hold an informal Flea Market in which you are encouraged to bring in your excess computer equipment or software and make them available for others to enjoy at no charge. Please deposit give-away items on the table in the back marked "Free Stuff." Any items left here at the end of the meeting are subject to disposal.
- 2) If you have items that are just too good to give away, you may set up a separate table and hold your own sale.
- 3) We conduct a raffle of gift cards at the end of the meeting, so make sure to get a pair of tickets from whoever is in charge and place one on the item you'd like to win.
- 4) We will also accept your used ink and toner cartridges for recycling. They are turned in to Think4Inc for credits which PCS uses to purchase office supplies from them.

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Future Meetings

March 13 - Tuesday - 10:00-11:00 AM Technology Help Hour - Leader: PCS Staff

Location: Prescott Public Library Training Lab; Third Floor

Ask a technology question and get help from members of the Prescott Computer Society. Bring your own laptop or mobile device or use a library laptop. This is a weekly drop-in service and registration is not required.

March 17 - Saturday - 1:10-2:50 PM Special Topics SIG - Leader: JB Burke

JB Burke will discuss interesting topics related to general computing.

March 20 - Tuesday - 10:00-11:00 AM Technology Help Hour - Leader: PCS Staff

Location: Prescott Public Library Training Lab; Third Floor

March 24 - Saturday

No PCS meeting is scheduled.

March 27 - Tuesday - 10:00-11:00 AM Technology Help Hour - Leader: PCS Staff

Location: Prescott Public Library Training Lab; Third Floor

March 31 - Saturday

No PCS meeting is scheduled.

Prescott Computer Society Current Officers & Board of Directors Officers: **General Directors:** President Ray Carlson Joan Baum **Murray Smolens** Vice Pres Phil Ball John Carter Dick Mason Ken Johnson Secretary JB Burke Edi Taylor-Richards Treasurer

Note that these dates are correct at time of publication but are subject to change.

A Tale of Two Printers

By Greg Skalka, President, Under the Computer Hood User Group, CA

November 2017 issue, Drive Light

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It was the best of times, it was the worst of times .

It was time to buy a new printer.

It seems that all the traditional computer input/ output devices are falling out of favor. The rise in popularity of the tablet computer and now especially the smartphone have played a major part in this. The previously iconic combination of desktop computer, monitor, keyboard, mouse and printer has not been the norm in the personal computer / tech world for some time. The laptop or notebook PC, which generally eliminates the need for a separate display, keyboard and mouse, has been outselling the desktop for quite many years already. Now the ultra-portable smartphones and tablets, with their integrated touch-screen displays, have surely put monitor, keyboard and external pointing device sales in a steep decline.

Printer sales are also declining. I'm like most people in wanting to cut back on the amount of paper in my life, both to reduce clutter and help the environment. I'd much prefer a paperless life, where my bills and financial statements come as downloaded pdfs, rather than hard copies in the mail, and my file cabinet of personal and financial data is a USB external hard drive. Smartphones are helping in this trend. More and more, tickets, coupons and other identifying documents are being accepted when displayed on a smartphone or tablet screen, instead of having to present a physical piece of paper (barcodes have also helped make this happen).

While my goal is to eliminate my home file cabinets by scanning my existing paper documents and insisting on electronic documents in the future, there are still times when I do need to print. Some of the continued interest in computer printing is probably generational. I still own printers; my adult children do not. Just as most millennials have "cut the cord" in their switch from

cable TV (or televisions in general) to streaming content from the Internet, they have also abandoned the personal printer. My son and daughter, both in their late 20's, each still own a laptop in addition to their smartphones, but have no interest in having a printer. They have no need to print photos, preferring to post them online or display them on their phones. The few hard copies they need to make can be printed at work, or at the copy center at Staples or Office Depot (or at Dad's house).

I started my work life in the early 1980's, so I've witnessed the evolution of the personal computer and the personal printer. I've owned dot-matrix and daisy-wheel impact printers, as well as ink jet and laser printers. When my children were young, they had their own individual printers and desktop computers for school work, resulting in four printers in the house. Every computer needed its own printer as each stood alone and disconnected in the days before the Internet. Since the development of modern home networking and networked printers, my wife and I have been sharing a single printer for the past eight years.

The HP OfficeJet Pro 8500 all-in-one network printer I bought for my wife in 2009 has always resided in the downstairs bedroom that is her home office. She uses it weekly to print stock lists for her job as a retail seed merchandiser. It is a printer / scanner / fax machine in one unit, with a single-sided scanner feeder in addition to flat-bed scanning capability (it can automatically scan a stack of pages on one side only). It can also automatically print double-sided to save paper. It has a wired Ethernet connection to my home network, so I can print to it from my "office" upstairs. It is not so useful for me to run downstairs to scan, so I have kept my old USB flat-bed scanner in my office.

I still have an old HP Deskjet 5650 printer and an Epson Stylus Photo R340 printer in my office, but I've not used either in over eight years and should probably get rid of them. The Deskjet is old and slow, and I get better quality for the few photos I need printed by going to the photo center in Costco, rather than using the finicky Epson. I also have a Samsung ML-2510 low-cost black laser printer, but I don't use it much. Laser printers use heat to fuse powdered toner to the paper, and this printer seems to generate quite a lot of heat. I can feel an excessive amount of heat coming off the Continued on Pg 4

printer when it has been on for just a few minutes, so to reduce energy usage (and fire risk), I only leave it on long enough to print.

One thing I have always wanted in a printer is the ability to print on 11" x 17" paper. I have this capability at my work and find it is really useful when printing CAD drawings and diagrams, as well as large spreadsheets. Another useful feature I've been looking for is the ability to scan double-sided originals automatically (this is a special feature of the scanner's document feeder). Late last year I saw an HP OfficeJet 7740 all-in-one printer advertised with a great price at Fry's; it had both features, so I bought it as a birthday present to myself. I planned to set it up in my office in place of my scanner, so I would have printing and scanning at hand. Unfortunately, my life is often too busy, and so this new printer sat in its box for most of 2017.

Over the years, the HP8500 printer served us well with few issues. Occasionally the print quality would drop, with blank streaks in the printed output. Using its diagnostic software to clean the print heads usually solved the problem, though with time multiple and more frequent cleaning cycles were needed. Finally, this spring, even three head cleaning cycles didn't completely restore good print quality, and the HP diagnostic software reported that new print heads were needed.

With most HP printers I'd owned, the print heads were part of the ink cartridges, so you got fresh heads with each cartridge replacement. With the HP8500, the ink cartridges were just ink reservoirs; the heads were separate replaceable modules. Despite their supposed simplicity, the HP940XL ink cartridges it used still cost around \$100 per set (three color cartridges and one black). Even though the two print head modules cost around \$80, I was happy enough with the performance we had gotten out of the printer over the eight years we had used it, and so bought a set.

Replacing the heads was easy to do, and at first solved the problem completely. The print quality was once again excellent. A month later, however, the printer abruptly stopped working. It gave an error message that no heads were installed, thus it refused to print at all. I tried removing and rein-

stalling the heads, with no improvement. Only then did I go online to search on this fault and found many other users with the same problem after replacing heads.

The only solution reported by these users was to temporarily reinstall the old print heads until they were recognized, and then swap the new heads back in. Even this was not often a permanent solution; some reported having to perform this swap periodically. Since I'd listened to my wife and thrown the old heads away right after installing the new ones, this solution was not an option. Because a new printer's cost was not much more than another set of heads for this one, it was time to go shopping.

My wife of course needed to print for her work activities the next day, and it was too late to get her a new printer that evening. Fortunately, I had the new HP7740 printer I had bought for my own use but had not set up yet. The setup for this network printer was far easier than the old HP8500 was eight years ago. Once the new printer was powered and connected with an Ethernet cable to my home network (it could also connect via Wi-Fi), the printer software and drivers could be installed easily from the HP website. The software automatically searched for the printer on my network and configured everything. Creating an HP printer account on their site allows you to obtain an email address for the printer. Any emails sent to that address are printed (up to 10 MB and up to 10 attachments), making it easy to print remotely or from any device that can send emails, including smartphones, tablets and Chromebooks. I installed the software on her computer as well, so we could both use my new printer.

Later that week we went printer shopping for my wife and bought an HP OfficeJet Pro 8715 from Costco. It had all the features of the HP7740 but had only one paper tray for 8.5" x 11" paper. It was just as easy to set up and, as a bonus, it uses the same HP952XL ink cartridges as the 7740. I set it up in place of the broken HP8500 in her office, and she has been happily printing ever since.

Our old HP8500 served us well for many years. These two new printers provide many new capabilities and are easier to set up and use. Hopefully we can look forward to many years of good use out of them as well.

It is a far, far better printing situation than I have ever known. Ω

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Be Your Own Mechanic with FIXD

Review by Bob Schultz, Editor, Lake-Sumter Computer Society

October 2017 issue, NewsBytes

I am sure there are times you would like to answer your own question about your cars performance before you take it somewhere to have work done. You would like to know basically what is wrong with your car if you suspect a problem. Or, even if you don't have a problem you would like to know how your car is performing.

Well now you can do that. Every new car since 1996 has a port for plugging in a device to examine your cars performance.

This new device will instantly diagnose your car's problems for you and translate them into simple, easy-to-understand terms — and much more! Meaning, the next time a mechanic is trying to pull one over on you, you can call them on it! It's called FIXD. It is the first easy-to-use car health maintenance monitor.

BEST PART: When that "Check Engine Light" comes on, FIXD tells you exactly what's causing it in a way anyone can understand. No more looking up codes or taking it to the dreaded auto shop only to be given a list of unnecessary repairs – never again! You can also turn off the check engine light right from the FIXD App if the problem is not serious or if you want to see if it will reoccur. How cool is that!

Sounds Great, But How Much Does It Cost? With all the benefits FIXD provides, you'd think it would cost a few hundred dollars, right? That's what makes this company so great. The founders of FIXD made it incredibly affordable so they can help as many people as possible avoid getting scammed by mechanics, while also staying on top of their car's health. It retails for only \$59 and you can purchase it on their official website. https://www.fixdapp.com/

Don't wait until it's too late! A small investment of a little more than that cost of an oil change can



keep your car running smoothly and out of shady auto shops. Ω

Creating a HomeGroup

By Art Irish, Member, ICON Technology Group

October 2017 issue, The ICON-Newsletter

Wilmilgeokin (at) hotmail.com

- Q1. How do I create a HomeGroup so two computers on the same network can interact?
- A1. First, the HomeGroup. It's easy, if both computers are on the same network!
- 1. Decide which computer is the 'primary.' All other computers in the home-group are secondary. Use this to create the homegroup.
- 2. Open Control Panel.
- 3. Click on HomeGroup.
- 4. Click on 'Create a HomeGroup.'
- 5. Click on 'Next' in the 'Create a HomeGroup' window.
- 6. Indicate what you want to share but clicking on the dropdown arrows. (I suggest sharing everything if it's just for your benefit.) Click on Next.
- 7. The 'Create a HomeGroup' window will create a Password. Write it down, as you will need it for other computers you want to add. You can also click on 'Print Password and Instructions' to have the instructions on how to join the HomeGroup with other computers. (I just leave the window open, so I can see it while on the other computer I want to join the home-group.) Don't turn off this

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computer.

8. Click on Finish.

On your other computer:

- 1. Open Control Panel and Click on HomeGroup.
- 2. If things are working OK then you should see a message that a homegroup has been created by whom and which computer.
- 3. You can click on 'Join Now.'
- 4. In the 'Join a HomeGroup' window, click on Next.
- 5. Select what you want to share presumably the same things as on the 'primary computer.'
- 6. Click on next.
- 7. Enter the password (case sensitive) in the box.
- 8. Click on Next.
- 9. Let the computer do its thing.
- 10. Once you have the 'joined' message, click on Finish.
- 11. Don't close the 'Change HomeGroup settings window or turn off the computer until sharing is finished. The contents of the window will change once that is done. You've now created the Home-Group. It's been my experience that the Home-Group connection is sometimes 'disconnected' without apparent reason.

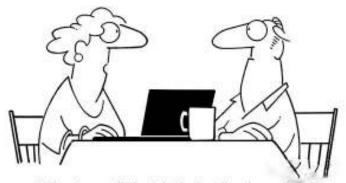
If you want to see the HomeGroup, open File Explorer (the folder icon on the taskbar), scroll to the bottom of the tree on the left pane and you'll see the homegroup listed. Click on the HomeGroup name and you should see both (all) the computers in the homegroup and the folders you have selected for sharing (except for printers).

If you want to share a folder that's not 'standard', right click on that folder (such as the Desktop scroll up in the tree view) and click on 'Share With' and pick an option. When you do this, you should see the items that are shared in the homegroup change. Ω

************************* ...And now for a little humor!







"When I was a little girl, I had an imaginary friend. Now I have 875 imaginary friends on Facebook."